

To change your password

Follow steps 1 to 2 to launch MOATS. Select the link *'to change your password'*. Enter your login id and password and select submit. Enter your new password and select change password.

To reset your password

Repeat steps 1 to 2 to launch MOATS. Select the link *'forgot your password'*. This option allows you to get a new password if you have **lost** or **forgotten** your previous password.

- Enter your tax registration number (TRN), TRN branch and login id. Select send email.

An email will be sent with your new password.

Step 5

You may choose to update your selection of permit type, that is, Veterinary Imports and Veterinary Exports, Plant Import and Plant export. To select multiple permit types hold down the control key on your keyboard and use your mouse to select the permit type. Select submit.



Ministry of Agriculture & Fisheries

A Guide to registering and updating your personal details on the Ministry of Agriculture & Fisheries Trade System (MOA Trade)



welcome to
The Ministry of Agriculture & Lands Trade System

Ministry of Agriculture Home

Related Websites
[Jamaica Customs](#)
[Jamaica Trade Point](#)

Welcome to the Ministry of Agriculture & Lands Trade System. This is an internet based system for facilitating the importation & exportation of agricultural products. Importers & Exporters can apply online for import permits & export certification.

Ministry of Agriculture & Fisheries
Veterinary Services Division

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Veterinary Services Division- Permit Unit

The process for applying for an import permit is done online. The information contained within will guide you through the application process.

The first step is to register to use the Ministry of Agriculture & Fisheries Trade System (MOATS).

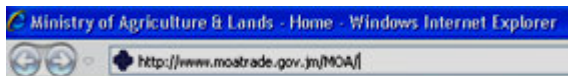
Step 1

Launch Internet Explorer



Step 2

Type in the web address-
www.moatrade.gov.jm



Step 3

Select the *'Not yet a registered user'* link. This will take you to the Central Registration System.



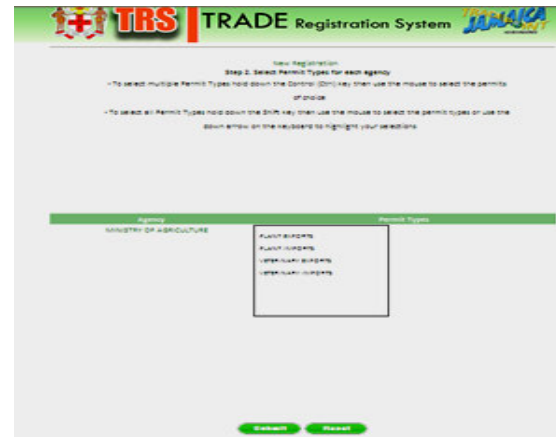
Step 4

Select the type of user category that you are registering as and fill out the necessary information. The fields with a red asterisk are the mandatory fields. Ensure the Ministry of Agriculture & Lands is selected before you submit.



Step 5

Select the permit type, that is, Veterinary Imports and Veterinary Exports. To select multiple permit types hold down the control key on your keyboard and use your mouse to select the permit type. Select submit. The processing time for your application for registration is 24 hours



Updating your registration details

We live in a dynamic society, businesses and individuals experience change every-day. If you are an individual or a company that is registered to use the Ministry of Agriculture & Fisheries Trade System (MOATS system) and have made changes such as contact details, name change, etc., it is advised you update your registration details to reflect such.

Follow the steps below to guide you through the update process.

Repeat steps 1 to 2 to launch the MOATS.

Step 3

Select the *'to update your registration'* link. This will take you to the Central Registration System.



Step 4

Enter your login account details, that is, your username and password and select retrieve. Your details will appear below in the personal information area; at this point make the necessary updates to your information. Once complete, select the update profile information only.